

Public Safety

**Emergency Communications/E-911
E-911**

Seminole County

www.seminolecountyfl.gov/dps/em/

Mission

To provide administrative management and system coordination for the Countywide 911 system, including Public Safety Answering Points (PSAPs), in each municipality in Seminole County, the Seminole County Sheriff's Office and the Department of Public Safety, to assure efficient emergency response for law enforcement and fire/rescue agencies throughout Seminole County.

Business Strategy

The 911 system serves as liaison with telephone companies to assure compliance with local and State requirements. It coordinates E-911 equipment maintenance and replacement for all E-911 equipment located at each Public Safety Answering Point (PSAP) throughout the County. The County distributes portions of the E-911 fees collected to PSAPs to assist in operations and to support staffing for E-911 functions; coordinates with telephone companies to assure E-911 calls are routed to appropriate PSAPs; oversees fiscal and annual budgeting requirements; and maintains the Countywide Master Street Addressing Guide (MSAG).

Objectives

Coordinate the Seminole County Master Street Addressing Guide for 911 call routing and information displays.

Update and maintain Countywide Street Centerline File.

Monitor and assure rapid response to equipment malfunctions and repair requirements.

Update contingency plans for interruptions of E-911 service.

Develop plans for PSAPs to meet requirements for receiving wireless calls.

Maintain alternate routing system for E-911 calls to assure response during periods of PSAP overload.

Update E-911 equipment to assure continuity of equipment and operations at each PSAP.

Present Countywide training programs for all PSAPs and emergency communications personnel to assure compliance with local, State and Federal requirements.

Develop and distribute statistical data and reports of E-911 activity.

Develop and conduct public education programs.

Department:		PUBLIC SAFETY			Seminole County
Division:		EMERGENCY COMMUNICATIONS/E-911			
Section:		E-911			FY 2004/05
					Change between Tentative Approved & Adopted Budget
	2002/03 Actual Expenditures	2003/04 Adopted Budget	2004/05 Tentative Approved Budget	2004/05 Adopted Budget	
EXPENDITURES:					
Personal Services	183,705	266,335	361,083	312,067	-49,016
Operating Services	982,726	1,618,073	1,310,075	1,177,487	-132,588
Capital Outlay	37,141	-	-	-	-
Debt Service	-	-	-	-	-
Grants and Aid	231,630	426,391	229,226	209,458	-19,768
Subtotal Operating	1,435,202	2,310,799	1,900,384	1,699,012	-201,372
Capital Improvements	11,594	-	-	-	-
TOTAL EXPENDITURES	1,446,796	2,310,799	1,900,384	1,699,012	-201,372
FUNDING SOURCE(S)					
Emergency 911 Fund	1,446,796	2,310,799	1,900,384	1,699,012	-201,372
TOTAL FUNDING SOURCE(S)	1,446,796	2,310,799	1,900,384	1,699,012	-201,372
Full Time Positions	4	6	8	7	-1
Part-Time Positions	-	-	-	-	-
New Programs and Highlights for Fiscal Year 2003/04					
1 Tactical Radio Operator - Due to a continual increase in all 911 emergency and non-emergency calls, additional support is needed to maintain the current level of service (Personal Services - \$35,755, Operating - \$1,141).					36,572
Wireless Phase I and II equipment necessary to comply with State and Federal requirements.					33,286
Requested Changes					
Capital Improvements	2004-05	2005-06	2006-07	2007-08	2008-09
Total Project Cost	-	-	-	-	-
Total Operating Impact	-	-	-	-	-